**User story map**

1. As a customer, I want to be able to browse all cars, so that I can rent a car without having to visit the rental office in person.
   1. Browse available cars only
   2. Browse all cars by model, make and year
   3. Browse all cars
2. Browse As a customer, I want to be able to make online payments using variety of payment methods, so that I can easily complete the rental process without having to visit the rental office in person.

2.1 Make payments with debit card

* 1. Make payments with credit card
  2. Make payments with bank transfer
  3. Validate through an external payment processing company

1. As a customer, I want to be able to manage my account so that I can easily make a reservation.

3.1 Create an account

3.2 Delete an account

* 1. view personal information

3.3 view rental history

4. As a customer, I want to be able to manage my reservation so that I can easily modify and cancel it.

4.1 make a reservation

4.2 update the reservation

* 1. cancel the reservation

1. As an admin, I want to be able to manage the cars, rental requests and customer information, so that I can efficiently manage the rental process.
2. As an admin, I want to be able to generate reports on rental history and customer data for business analysis, so that I can make data-driven decisions for the car rental business.
3. As an admin, I want to be able to integrate the new web-based system with the current manual system, so that there is continuity of service and data between the two systems.